

Office of the Vice President of the Philippines

ANNUAL REPORT FOR 2019

I. INTRODUCTION

The **Office of the Vice President (OVP)** performs executive, ceremonial, and advocacy functions by collaborating with stakeholders and organizations in both the public and private sectors to develop and promote programs that uplift the lives of the Filipino people.

Under the leadership of VP Leni Robredo, the OVP shifted from performing mainly ceremonial functions to advocating for the welfare of the Filipinos, especially the marginalized.

In pursuit of this goal, the OVP has spearheaded various initiatives that promote innovations in leadership and good governance. While the previous years have focused on expanding the breadth and depth of our programs, the focus of the next three years is to build on the gains as a proof of concept and ensuring that these practices are institutionalized.

Aside from the deepening of our anti-poverty program *Angat Buhay* and bringing *Istorya ng Pag-asa* to more areas, this year has seen the launch of *Ahon Laylayan Koalisyon* - a program that aims to empower various sectors to determine their priorities and engage community leaders in collaborative problem-solving. Building on the example of the People's Council that was established in Naga City, *Ahon Laylayan* complements *Angat Buhay* as anti-poverty interventions provided by partner organizations are conceptualized and implemented in consultation with the local stakeholders themselves.

In advocating for good governance and shared leadership in our communities, the OVP leads by example as its commitment to continuous improvement is manifested in various channels. Among others, this has resulted in the expansion of the Office's leadership development program, which now caters to both middle managers and a second batch of emerging leaders, as well as the ongoing transition of our human resource system to a competency-based one. In addition, the Office has successfully leveraged available technologies to improve the quality and efficiency of its services for both internal and external stakeholders.

II. ORGANIZATIONAL REFORMS

A. Developing Leadership

Building on the gains from the first batch of the Junior Leadership Development Program (JLDP), the Office has extended its organizational development efforts to more employees, as it launched the second run of the program and implemented an Executive Development Program (EDP) for mid-level management leaders.

For JLDP Batch 2, the central challenge that they sought to address were strengthening internal communications and reinforcing the core values of Servant Leadership, Strategic Leadership, and Shared Leadership among employees. Following a similar process of action learning, four (4) teams of junior leaders conducted interviews and focus group discussions in order to identify the root causes of the identified challenges. Using their findings as a springboard, they developed a combination of initiatives that aim to address different aspects of internal communications and employee satisfaction. These include the development of (a) an on-boarding package for new OVP hires; (b) a monthly newsletter called “BiSentral”; (c) the conduct of an “Attitude of Gratitude” campaign; and (d) the OVP Manifesto Signing campaign. To sustain the gains from these initiatives, teams from both JLDP batches collaborated with the Human Resource and Management Unit (HRMU) to ensure the proper implementation of these efforts.

To complement efforts to empower rank and file staff, the EDP was conceptualized for the heads and supervisors consisting executive learning sessions on essential leadership topics that aim to equip the heads with the necessary competencies to support the continuous drive for individual development and organizational success. These include (a) The Manager as an HR Professional; (b) Feedback as a Powerful Learning Tool; and, (c) Resolving Conflict. Towards the end of the program, a strength-based workshop and series of one-on-one sessions were administered to assist the heads in discovering and appreciating their individual talents and optimizing them into strengths that would contribute to achieving the OVP’s mission and priorities.

Through this program, team leaders are empowered to go beyond their function as managers and inspire their team members to collaborate in the achievement of shared goals.

Developing leadership begins with the idea that everyone, regardless of position, is a leader. Through these initiatives, these ideals are slowly, but

surely, becoming a reality.

B. ISO Certification

More than calling it an accomplishment, the organization-wide ISO 9001:2015 Certification is a reminder that we can always make the best better. The essence of quality management is not a state but a process - one which poses the recurring challenge of how we can serve better.

Fortunately, the OVP has positively responded to this challenge as it has found innovative ways to improve its service. Within the organization, support units have created a charter that declares the standard processing time for the internal processes. These deadlines are strictly observed and performance is measured objectively vis-à-vis these standards.

Each year has seen the efficient migration of processes from a purely manual platform to an increasingly digitized platform. Since the start of the term, several information systems have been implemented for document and human resource management, with others in the pipeline. While the transition has not been easy, the resulting gains from automated reports and improved analytics have led to more people being receptive to information technology, with some even serving as champions who share best practices.

In measuring performance, the OVP commits itself to ensuring excellence in service by focusing on actual results rather than simple activities. As we approach our third year of certification, we recognize the extent to which the organization has matured vis-à-vis where we have started.

But rather than be complacent, we see this as a challenge - one which we willingly embrace in the next three years, so that we can deliver as effectively on our mission to serve the last, the least and the lost.

C. Tatak OVP

In facing the challenges ahead, one of the key ingredients in achieving success lies in the competencies of our employees. While the past few years have led to the emergence of an employee-focused culture, attempts at improving employee knowledge, skills, and attitudes remained limited to general trainings that may not fully address the identified gaps.

With the objective of strengthening its human resource systems from a transactional one to one which is process-defined under the Civil Service Commission's Program to Institutionalize Meritocracy and Excellence in

Human Resource Management (PRIME-HRM), the OVP is in the process of institutionalizing a Competency-based Human Resource Management (CBHRM) System.

A CBHRM System enables the systematic and targeted integration of all HR systems towards the achievement of both organizational and individual objectives. It is anchored on the OVP Competency Framework, which acts as a guide to managers in selecting and hiring candidates who are the best fit for the organization, and in the long run, effectively execute the goals of the agency as a whole. Additionally, as it fosters objectivity in performance assessment and enables the effective alignment of individual contributions to organizational goals, a higher degree of performance can be achieved both by the individual and the organization.

The framework can also serve as a guide to identify the necessary learning and development initiatives, as well as recognition programs. While the upgrading of our HRM's processes by an external validator is important as a milestone, it is clear for the office that the end goal of this continuous journey is to ensure that every OVP employee is able to realize the best version of themselves - both as a person and as a professional.

III. PROGRAMS IMPLEMENTED

A. Angat Buhay: Partnerships Against Poverty

Angat Buhay is the OVP's contribution to the continuing fight against poverty. It brings together public and private sector-organizations and individuals alike to address the needs of families in the farthest and the poorest communities. The OVP reaches out to these areas by working with partners in providing interventions and mobilizing support through the six (6) advocacy areas: (1) food security and nutrition; (2) universal healthcare; (3) public education; (4) housing and resettlement; (5) rural and urban development; and, (6) women empowerment. To date, Angat Buhay is being implemented in more than 200 cities and municipalities throughout the Philippines and has mobilized P399 Million worth of resources from over 357 partner organizations that benefited 281,000 families and 197,000 individuals.

The Angat Buhay adheres to a six-prong framework for fighting poverty and achieving sustainable development, which focuses on the most urgent, most difficult aspects of poverty reduction that lack attention, and puts the Filipino family at the front and center of its initiatives.

To better assist and empower these communities, we consolidated and

developed disaster relief and rehabilitation as an additional mode of engagement to encourage the active participation of a wider set of partners from various sectors, as well as to provide sharper, quicker, and more appropriate responses to the needs of poor communities particularly in times of crises or calamities.

The major Angat Buhay activities conducted by the OVP in CY 2019 are described in Table 1 and the amount of resources from private partners mobilized per advocacy in Table 2.

Table 1: Major Angat Buhay Activities in CY 2019

Program	Brief Description/Major Activities												
<p>Angat Buhay Bridging Leadership Program</p>	<p>Provides local chief executives from Angat Buhay areas with series of training to have a deep understanding of critical issues affecting their community, and skills and knowledge that will enable them to develop appropriate solutions to address issues.</p> <p>It began on October 2016 with fifty (50) local governments which were selected based on poverty and governance indicators. In 2017, OVP and Seoil Foundation, Inc. forged the partnership together with the Academic Partners to implement the BL Program to the Angat Buhay LGUs. In February 2018, OVP organized the Angat Buhay Bridging Leaders' Congress which gathered thirty-four (34) LGUs nationwide. Coaching visits followed to give the LGUs guidance on how they would implement their projects in accordance with the BL principles. After the Mid-Year Summit in October 2018, OVP hosted the graduation and awarding ceremony in February 2019 and awarded the best programs as follows:</p> <table border="1" data-bbox="480 1491 1407 1794"> <thead> <tr> <th data-bbox="480 1491 735 1536">Award</th> <th data-bbox="735 1491 995 1536">LGU</th> <th data-bbox="995 1491 1407 1536">Program</th> </tr> </thead> <tbody> <tr> <td data-bbox="480 1536 735 1621">Gold Awardee</td> <td data-bbox="735 1536 995 1621">Lambunao, Iloilo</td> <td data-bbox="995 1536 1407 1621">Champion Farmers' Program</td> </tr> <tr> <td data-bbox="480 1621 735 1706">Silver Awardee</td> <td data-bbox="735 1621 995 1706">San Joaquin, Iloilo</td> <td data-bbox="995 1621 1407 1706">Angat Kababaihan</td> </tr> <tr> <td data-bbox="480 1706 735 1794">Bronze Awardee</td> <td data-bbox="735 1706 995 1794">San Remigio, Cebu</td> <td data-bbox="995 1706 1407 1794">Mental Health</td> </tr> </tbody> </table>	Award	LGU	Program	Gold Awardee	Lambunao, Iloilo	Champion Farmers' Program	Silver Awardee	San Joaquin, Iloilo	Angat Kababaihan	Bronze Awardee	San Remigio, Cebu	Mental Health
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<p>Angat Buhay Youth - Mindanao</p>	<p>Capacitates the youth to effectively develop and implement advocacy projects in their localities through leadership development, thematic summits, youth engagement programs, and other opportunities.</p>												

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<p>AB Women</p>	<p>Empowers girls and women to take part in crucial decisions in their families and communities by providing opportunities such as access to grants, trainings, and market linkages to help partner communities create an enabling environment for them. AB Women believes that giving them avenues to participate economically, socially and politically will facilitate their growth and contribution to community development.</p>																
<p>Special Projects</p>	<p>Delivers different social services and capacity – building initiatives directly to urban poor communities focusing on livelihood assistance, employment opportunities, and free medical and legal consultations.</p> <p>Together with the partner organizations, OVP has mobilized a total of P3,509,758.70 worth of resources for the following activities:</p>																
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Program	Brief Description/Major Activities
<p>Disaster Relief and Rehabilitation</p>	<p>Enables communities to cope with the effects of calamities through the provision of immediate assistance (essential goods and services), as well as the conduct of early recovery, rehabilitation, and disaster preparedness activities.</p> <p>A total of P19,946,399.47 worth of resources were mobilized for 264,489 families and 1,002 individuals. Relief operations were held in (1) Albay; (2) Batanes; (3) Bislig, Surigao del Sur; (4) Caloocan City; (5) Davao del Sur; (6) Guimaras; (7) Iloilo City; (8) Iloilo Province; (9) Kidapawan City; (10) Malay, Aklan; (11) Mandaue City, Cebu; (12) Marawi City; (13) Masbate; (14) Navotas; (15) North Cotabato; and (16) Sorsogon.</p>
<p>Omasenso sa Kabuhayan</p>	<p>Omasenso sa Kabuhayan aims to bring small farmers in Metro Naga closer to their markets by directly supplying to commercial establishments such as hotels, restaurants, and other commercial establishments. Ultimately, it envisions to enable small farmers to become farmer-entrepreneurs through the provision of various training and other capacity-building activities.</p> <p>After the introduction of Angat Kabuhayan to the Metro Naga Chamber of Commerce and Industry in October 2017, Omasenso sa Kabuhayan was launched in Metro Naga in July 2018. Since then, various activities and meetings with different stakeholders and trainings for the farmers were undertaken. The year 2019 highlights the turn-over of locally-funded projects amounting to a total of P12.0M in Naga City, Ocampo, Tinambac, Magarao, Pili and Libmanan. Another highlight is the MOA signing between Pilipinas Shell Foundation with the Omasenso ng Kabuhayan LGUs in November. The partnership aims to increase the productivity at the farm level which will result in higher income by utilizing low-cost, appropriate, sustainable farm technologies, maximizing use of available resources, incorporating value-added income and identifying market networks.</p>
<p>Angat Buhay Sustainable Livelihood and Training</p>	<p>Provides financial and technical assistance to individuals or groups who want to start or improve their small-scale businesses. This is an OVP initiative to support emerging entrepreneurs to explore and succeed in profit-driven ventures that are viable contributions to the communities they reside in.</p> <p>These include support to entrepreneurs on virgin coconut oil</p>

Program	Brief Description/Major Activities
	processing, livestock raising, hog raising, basket weaving, dress making, and abaca fiber production. In 2019, we processed a number of livelihood requests such as provision of farm inputs and equipment to Planza High Value Crops Planters Association in San Fernando, Camarines Sur.

Table 2: 2019 Figures per Advocacy

Advocacy	Amount
Education	P 53,941,054.00
Food Security and Nutrition	1,814,777.00
Universal Healthcare	36,981,555.61
Women Empowerment	4,622,500.00
Rural and Urban Development	29,583,831.11
Housing and Resettlement	-
Total	P 126,943,717.72

B. Social Services Program: Medical and Burial Assistance

To ensure quality service, the OVP has taken great strides in ensuring a better experience for clients and improve the scope and delivery of medical and burial assistance to indigent Filipinos.

In an effort to align with the best practices of other agencies with similar programs, the OVP recently strengthened its own program by establishing a service delivery network that minimizes the provision of cash to clients and shifting to the provision of Guarantee Letters (GLs). This will allow the office to adopt a systematic and targeted approach in identifying and assisting poor, marginalized, vulnerable, and disadvantaged individuals.

Expanding its program reach, the Public Assistance Division (PAD) established partnerships with various service providers, not only within Metropolitan Manila, but also in Luzon, Visayas and Mindanao. With the help of partner institutions and implementing agencies, the OVP has been able to bring its social services program to more areas nationwide.

A breakdown of beneficiaries and corresponding amount for these programs are summarized in Table 3.

Table 3: Summary of Beneficiaries under the Social Services Program

Service Delivered	Number of Beneficiaries	Amount Disbursed
Medical Assistance		
Individual Fund Transfer (prior to Guarantee Letter arrangement)	2,575	P 37,911,771.61
Petty Cash Fund (i.e. medicines)	677	3,203,222.30
Credit Line Agreement	1,406	25,808,355.60
Hospital Fund Transfer	12,574	251,000,000.00
Sub-total	17,232	317,923,349.51
Burial Assistance		
Cash Assistance	21	63,000.00
Sub-Total	21	63,000.00
Total	17,253	P 317,986,349.51

C. Istorya ng Pag-asa

Istorya ng Pag-asa (INP) aims to empower communities and instill hope, through the words and profiles of inspiring individuals. This is OVP's way of changing the conversation and countering the rising culture of negativity and apathy around the world. That in making heroes out of the ordinary, we find in us an extraordinary strength to face the challenges of these extraordinary times.

Since its launch in 2016, it continues to grow with more stories of extraordinary individuals, with help of communities, and with support of partners and stakeholders from all over the country. The INP activities for 2019 are summarized in Table 4.

Table 4: INP Areas for 2019

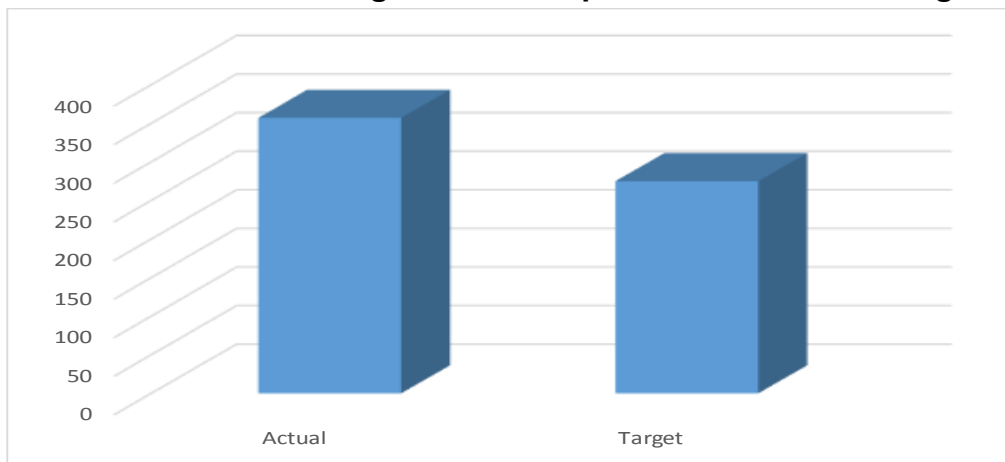
Date	Activity
February	INP University (Far Eastern University)
March	INP Photo Gallery International (Hong Kong)
June	INP Film Fest Gala Night
July	INPFF AKAP Special Screening
August	INP FF Cinemalaya Special Film Screening
	INP FF Ateneo Talab Special Film Screening
November	INP Coffee Table Book Launch
	INP Film Fest 2019 Launch

Date	Activity
December	INP Special Edition
	INP Biserbisyong Leni

D. Good Governance Program

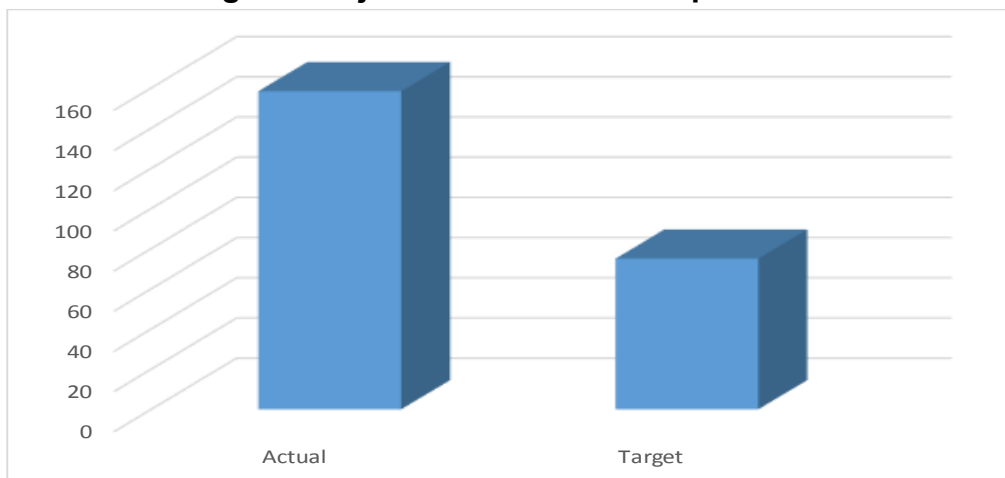
For 2019, the OVP established a total of 357 strategic collaborations with government agencies, private sector and civil society organizations in the development, implementation and institutionalization of programs and projects. This accomplishment is beyond the set target of 275 for the year (Table 5).

Table 5: Number of Strategic Partnerships Established or Strengthened



The OVP also accomplished 158.37% of projects with partners implemented as planned, vis-à-vis the target of 75% (Table 6).

Table 6: Percentage of Projects with Partners Implemented as Planned



On the other hand, a total of 98.08% requests for assistance was acted upon by the OVP within the prescribed period under the various programs implemented by the OVP, which is beyond the target of 85% (Table 7). For the completed engagements of the OVP, 99.5% was rated as satisfactory or better by the requesting organization/entity. This accomplishment is beyond the set target of 90% (Table 8).

Table 7: Percentage of Requests Acted Upon Within the Standard Processing Time

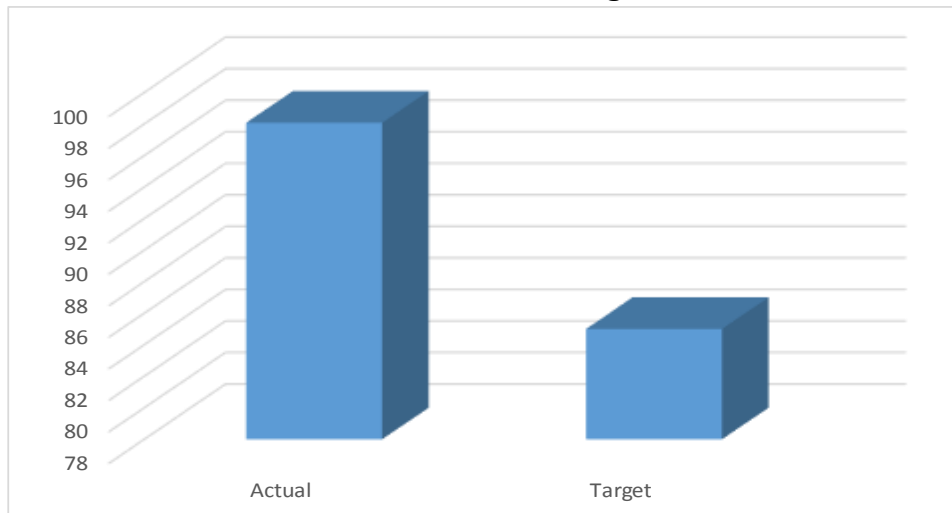
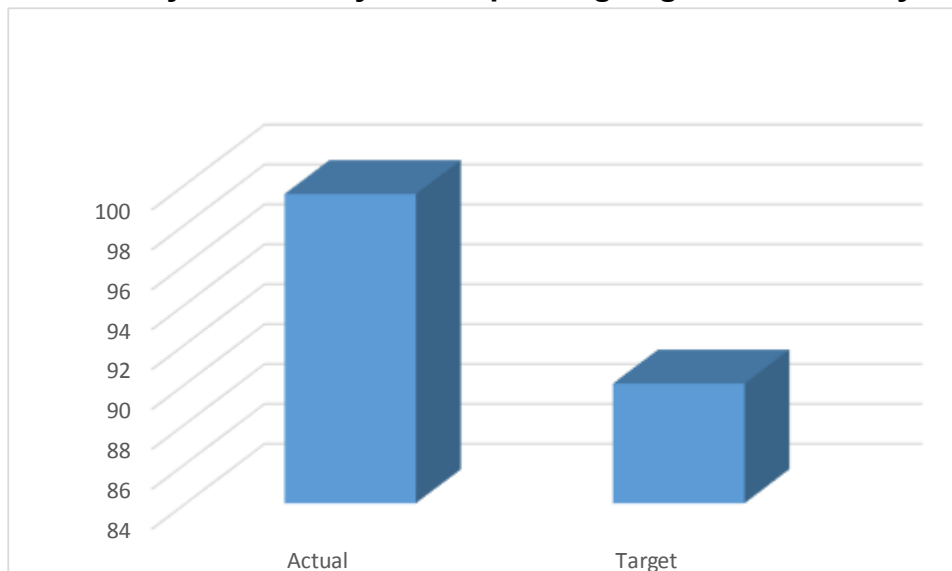


Table 8: Percentage of Completed Engagements of the OVP Rated as Satisfactory or Better by the Requesting Organization/Entity



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